

<b>LEADERSHIP BEHAVIOUR</b> <b>TO WHAT EXTENT DO YOU:</b>	<b>YOUR SCORE</b> <b>FROM 1 - 10, 10</b> <b>BEING THE HIGHEST</b>	<b>ACTIONS TO TAKE</b> <b>FOR IMPROVEMENT</b>
PROVIDE A VISION FOR THE FUTURE THAT CREATES HOPE		
SHOW COURAGE IN ACTING WITH URGENCY DESPITE NOT HAVING ALL THE INFORMATION		
COMMUNICATE OPENLY AND HONESTLY, IN A WAY EVERYONE UNDERSTANDS		
UPDATE REGULARLY TO ENSURE CONSISTENCY AND CLARITY		
DELIVER BAD NEWS AS WELL AS GOOD NEWS		
AVOID BLAMING OTHERS AND FOCUS ON PROBLEM SOLVING		
REASSURE PEOPLE THAT MISTAKES ARE INEVITABLE		
SHOW EMPATHY BY STEPPING INTO OTHERS' SHOES		
DEMONSTRATE PATIENCE AND UNDERSTANDING		
TAKE TIME TO ENCOURAGE OTHERS TO EXPRESS THEIR FEELINGS		